



RETURN POLICES FOR ALL WHYNTER ITEMS

Reject Shipment: Customer will be responsible for both way shipping charges.

Defective exchange: Whynter Innovations Group will send replacement to end-user.

RETURN POLICY

For a "buyer's remorse" return, customer is responsible for the return shipping cost & the original cost of handling and insurance will be deducted from the refund. A return authorization number must be issued to customer before the item is returned to Whynter Innovations Group. No return for credit after 30 days of invoice date. Restocking fee applied for all returns within 30 days. Freight charges and original cost of handling and insurance are non-refundable.

DAMAGED SHIPMENTS

Customer should immediately inspect the delivery for shipping damage and contact us **WITHIN 5 DAYS OF DELIVERY**. Sometimes damage from shipment may not be visible, so it is very important that customers carefully check for internal and external damages.

ONE YEAR LIMITED WARRANTY

All WHYNTER products are warranted, to the original owner, for one year from the date of purchase against defects in material and workmanship under normal use and service. Should your Whynter product(s) prove defective within one year from the date of purchase, return the defective part or unit, freight prepaid (with two months of purchase; after two months to one year, customer will be responsible for freight cost to Whynter's service department), along with an explanation of the claim to Whynter Innovations Group. Please package your Whynter product(s) carefully in its original packaging material to avoid damage in transit. **Please retain original box and packaging material.** Under this warranty, Whynter Innovations Group will repair or replace any parts found defective. This warranty is not transferable. After the expiration of the warranty, the cost of the labor and parts will be responsibility of the original owner of the product(s).

THIS WARRANTY DOES NOT COVER:

- Acts of God, such as fire, flood, hurricanes, earthquakes and tornadoes.
 - Damage, accidental or other wise, to the air conditioner while in the possession of a consumer not caused by a defect in material or workmanship;
 - Damage caused by consumer misuse, tampering, or failure to follow the care and special handling provisions in the instructions.
 - Damage to the finish of the case, or other appearance parts caused by wear..
- 1) Damage caused by repairs or alterations of the product by anyone other than authorized by the manufacturer.
 - 2) Freight and Insurance cost for the warranty service.